

	Enregistrement	Code :	SE84E1G
		Date :	04/09/2024
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USRAVE has undertaken a continuous improvement approach for the services it offers to researchers and partners. To assist us in this process, we kindly ask you to share your suggestions by sending this questionnaire to usrave-bordeaux@inrae.fr with the subject line: "Satisfaction Survey."

We thank you in advance for the time you will dedicate to this questionnaire.



Your contact details:

Case number:

Compagny name:

Name:

Email :

Date :



Are you satisfied:

➤ **Regarding our responsiveness (technical questions, price requests, or quotes):**

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

If you are dissatisfied, why?

➤ **Regarding the quality of the analyses and results provided:**

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

If you are dissatisfied, why?

➤ **Regarding the turnaround time for the analyses (from sample submission to results delivery):**

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

If you are dissatisfied, why?

➤ **Regarding the diversity of analyses we offer:**

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

If you are dissatisfied, why?

➤ **Regarding the format of the results we provide:**

Very satisfied

Somewhat satisfied

Somewhat dissatisfied

Very dissatisfied

If you are dissatisfied, why?



Would you be interested in an expansion of our analytical offerings?

Yes

No

If yes, please specify below the analyses (mineral or organic) that you would like to see included in our analytical catalog:



Comments Section: